

**NEW ORLEANS POLICE SATISFACTION SURVEY  
JUNE 2021 TOPLINE RESULTS**

Thinking about the local police....

- Overall, would you say that you are very satisfied, somewhat satisfied, neither satisfied nor unsatisfied, somewhat unsatisfied...or... very unsatisfied with the New Orleans Police Department?
  - Very satisfied: 11%
  - Somewhat satisfied: 41%
  - **TOTAL SATISFIED: 52%**
  - Neither satisfied nor unsatisfied/Not sure: 11%
  - Somewhat unsatisfied: 20%
  - Very unsatisfied: 15%

Thinking about your own neighborhood....

- Would you say that you are very satisfied, somewhat satisfied, neither satisfied nor unsatisfied, somewhat unsatisfied ...or... very unsatisfied with the New Orleans Police Department's work in your own neighborhood?
  - Very satisfied: 26%
  - Somewhat satisfied: 37%
  - **TOTAL SATISFIED: 63%**
  - Neither satisfied nor unsatisfied/Not sure: 11%
  - Somewhat unsatisfied: 12%
  - Very unsatisfied: 14%
  
- Compared to a few years ago—do you think the New Orleans Police Department is now doing a better job, a worse job or about the same?
  - Better job: 22%
  - Worse job: 22%
  - About the same: 54%
  - Don't know/no answer: 2%
  
- Compared to a few years ago—do you think the **competence and effectiveness** of New Orleans Police Department has improved, gotten worse or is about the same?
  - Improved: 19%
  - Gotten worse: 21%
  - About the same: 56%

- Compared to a few years ago—do you think the **internal culture** of the New Orleans Police Department has improved, gotten worse or is about the same?
  - Improved: 22%
  - Gotten worse: 14%
  - About the same: 46%
  
- Compared to a few years ago—do you think police **brutality and misconduct** has increased, decreased or remained the same in New Orleans?
  - Increased: 14%
  - Decreased: 29%
  - Remained the same: 47%
  - Don't know: 10%
  
- Generally speaking, how **safe** do you think the City of New Orleans is—very safe, fairly safe, not that safe ...or... not safe at all?
  - Very safe: 2%
  - Fairly safe: 33%
    - **TOTAL SAFE: 35%**
  - Not that safe: 38%
  - Not safe at all: 26%
    - **TOTAL NOT SAFE: 64%**
  - Don't know: 1%
  
- How safe do you think your own neighborhood is—very safe, fairly safe, not that safe ...or... not safe at all?
  - Very safe: 24%
  - Fairly safe: 50%
    - **TOTAL SAFE: 74%**
  - Not that safe: 15%
  - Not safe at all: 10%
    - **TOTAL NOT SAFE: 25%**
  - Don't know: 1%
  
- Over the last year, would you say the crime problem in New Orleans has gotten worse, gotten better or is the same?
  - Worse: 74%
  - Better: 3%
  - The same: 21%
  - Don't know: 2%

- On a scale of excellent, good, only fair or poor—  
How would you rate the New Orleans Police Department in the following areas...?

	EXCELLENT	GOOD	ONLY FAIR	POOR
○ Investigating and solving murders and violent crimes	4%	22%	40%	25%
○ Investigating and solving car thefts and break-ins	2%	9%	26%	59%
○ Investigating and solving burglaries and property crime	2%	11%	35%	44%
○ Investigating and solving major drug crimes	2%	15%	33%	35%
○ Patrolling neighborhoods	4%	16%	33%	41%
○ Responding quickly to emergency calls	6%	19%	33%	36%
○ Working with neighborhood and community groups to reduce crime	4%	25%	29%	29%
○ Ethics and professionalism	6%	30%	38%	17%
○ Doing their jobs with honesty and integrity	7%	33%	35%	16%
○ Using appropriate force when apprehending suspects	7%	29%	30%	19%

- If you had information about a felony crime, would you definitely call, probably call, probably NOT call or definitely NOT call Crime Stoppers to anonymously share what you knew so they could pass it on to law enforcement?

- Definitely call: 63%
- Probably call: 23%
  - **TOTAL WOULD CALL: 86%**
- Probably not call: 6%
- Definitely not call: 3%
  - **TOTAL WOULD NOT CALL: 9%**

- Have you had contact with a New Orleans police officer in the past year—yes or no?

- Yes: 34%
- No: 64%
- Don't know: 2%

**IF ANSWERED “YES” IN PREVIOUS QUESTION:**

- Overall, were you very satisfied, somewhat satisfied ...or... not satisfied with the way the police handled your situation?

- Very satisfied: 42%
- Somewhat satisfied: 31%
- Not satisfied: 21%
- Don't know: 6%

**ASK ALL:**

- The NOPD created a fellow officer intervention training program called EPIC—which stands for Ethical Policing is Courageous. Have you heard a lot, a little or nothing at all about this program?
  - Heard a lot: 5%
  - Heard a little: 9%
  - Heard nothing: 86%

**ASKED OF THOSE WHO ANSWERED “HEARD A LOT” OR “HEARD A LITTLE” IN PREVIOUS QUESTION**

- Do you think the EPIC program is accomplishing its goal of helping to discourage police misconduct—yes or no?
  - Yes: 56%
  - No: 24%
  - Don't know: 20%